



Front of House Supervisor

Established in 1888, WCB is a subsidiary of one of the world's largest dairy companies, Saputo Inc. We are one of Australia's largest milk processors at the forefront of the Australian dairy industry and a dynamic business. We sell high quality dairy products to local and export markets and are well-positioned for continuing growth and development through innovation and investment.

We are seeking a qualified and experienced Front of House Supervisor to join the Cheese World team at our Allansford site. This position will report to the Cheese World Manager.

The purpose of the Front of House Supervisor is to lead and oversee the front of house café team to maintain an excellent customer service experience. During weekdays, this position will provide back up and relief assistance to the Head Chef both front and back of house performing a variety of tasks, including food preparation. In addition, this role will also include supervising the retail team and performing food service on weekends.

The successful applicant will have demonstrated leadership experience, excellent food preparation skills, a high level of experience in a fast-paced environment, customer service experience, be able to use a variety of kitchen equipment and be well organised. They must also demonstrate a high level of food safety knowledge and food hygiene practices.

Duties:

- Staff supervision, including training and development
- Stock ordering, menu costing and budgeting
- Food and drink preparation and promotions
- Customer service
- Balancing of tills and security of cash
- Ensuring food safety standards and OH&S regulations are adhered to

Essential Criteria:

- RSA certificate
- Demonstrated leadership skills and experience
- Demonstrated customer service experience
- Excellent literacy and numeracy skills
- Food Safety Supervisor Certificate and/or Certificate II in Kitchen Operations or Certificate III in Commercial Cookery are highly desirable

Employee Benefits:

- Employee Discounts on Company Products
- Salary Sacrificing
- Training & Development Opportunities

If you believe you have the necessary skills and experience to meet the above requirements we would like to hear from you. Please submit your application, including a cover letter addressing essential criteria, to:

Email: aus.recruitment@saputo.com

Applications close Monday 8th October, 2018

*Warrnambool Cheese and Butter is an equal opportunity employer
As we receive a high level of interest in our opportunities, only short-listed applicants will be contacted*